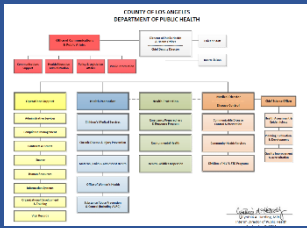


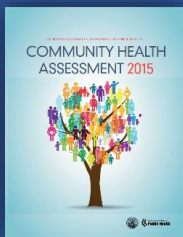
# DEPARTMENT OF PUBLIC HEALTH 2014-2015 ACCOMPLISHMENTS



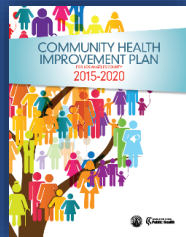
The new organization structure streamlines nearly **39 programs** into **4 bureaus**

Since ACA, California's uninsured rate dropped by

**1/2**<sup>1</sup>



**50**  
Stakeholder groups contributed to the CHA's development



**500**  
People contributed to the CHIP's development

## RESTRUCTURED THE ORGANIZATION TO IMPROVE AND STRENGTHEN DEPARTMENTAL INFRASTRUCTURE

The Department's new organization structure was introduced in September 2014. The new design reduces silos by grouping programs that share common clients, missions, and outcomes within a bureau. This bureau structure provides opportunities for programs to establish cohesive linkages, create efficiencies, and increase collaboration. The four bureaus are Operations Support, Health Promotion, Health Protection, and Disease Control, which includes the Office of the Medical Director. Three functions that report outside of the bureau structure include the Office of Communications and Public Affairs, the Chief of Staff, and the Board Liaison.

## IMPROVED PUBLIC HEALTH SYSTEMS TO PREPARE FOR AND ALIGN DPH WITH HEALTHCARE REFORM

Significant progress was made to upgrade the public health clinics' network infrastructure in preparation to implement an electronic health records system designed to increase efficiency and allow DPH to bill insurance for services provided to insured patients as mandated by the Affordable Care Act (ACA). Upgrades were completed at over half of our clinic sites. DPH also developed a billing process that allows DPH to charge insurance for DPH clinic services.

## COMPLETED THE COMMUNITY HEALTH ASSESSMENT AND COMMUNITY HEALTH IMPROVEMENT PLAN

Public Health Accreditation provides an opportunity for public health departments to increase performance and improve desired outcomes. As part of the process, applicants are required to submit a Strategic Plan, Community Health Assessment (CHA), Community Health Improvement Plan (CHIP), and documents demonstrating conformity with PH standards. The CHA is a comprehensive report that describes the health status, behaviors and needs of people in LAC, along with neighborhood conditions that contribute to health. Approximately 50 external stakeholder organizations contributed to its development. The CHA was finalized in March and later revised in June 2015. The CHIP is a 5-year strategic plan for DPH and community stakeholders from different sectors to collaboratively improve the health of all residents. Over 500 people from 338 external organizations contributed to its development based on feedback from 13 DPH-sponsored regional CHIP meetings hosted throughout LAC. The CHIP compiled common themes and was finalized in June 2015.

1. Fronstin, P. (December 2016). California's Uninsured: As Coverage Grows, Millions Go Without. Retrieved: <http://www.chcf.org/publications/2016/12/californias-uninsured>.

# DEPARTMENT OF PUBLIC HEALTH 2014-2015 ACCOMPLISHMENTS

125

Cases were confirmed as a result of the multi-state measles outbreak



One of the 1<sup>st</sup> labs in CA and the

5<sup>th</sup>

in the US to be certified to perform Ebola testing



In 2015, renters needed to earn

4x

min wage to afford avg asking rent<sup>2</sup>



## REDUCED THE SPREAD OF MEASLES TO PROTECT RESIDENTS AND POPULATION HEALTH

In partnership with other jurisdictions, DPH contained a multi-state measles outbreak that originated at the Disneyland Parks in Anaheim in December 2014. DPH monitored individuals at risk for spreading measles, traced contacts who might have been exposed, and provided vaccinations when needed as part of core public health responsibilities. The Department also used multiple communication channels to keep the public informed, including: a press conference; telebriefings with various stakeholder groups; and a website landing page meant to update the public on the current outbreak and DPH activities to prevent the spread of disease.

## LED COUNTY-WIDE EBOLA PREPAREDNESS AND RESPONSE EFFORTS

DPH led a county-wide interdepartmental taskforce to coordinate Ebola preparedness and response efforts with nearly 100 decision-makers from 20 County agencies, and worked with healthcare facilities to provide guidance and assist in the designation of Ebola Treatment Centers. DPH also tracked and monitored individuals arriving from Ebola-affected countries, and worked with LAX to develop protocols should a traveler be identified with a suspected case of Ebola. To keep the public informed, DPH launched a website landing page, developed social media and weekly video messages, and responded to real-time social and mass media requests with the latest updates. Additionally, the Public Health Lab became one of the first labs in California and the fifth lab in the U.S. to be certified by the CDC to perform the Ebola polymerase chain reaction tests.

## ADDRESSED DETERMINANTS THAT LED TO POOR HEALTH OUTCOMES

In January 2015 DPH launched the Healthy Housing initiative as part of broad efforts to address social determinants of health and promote health equity. The initiative allowed the department to utilize a new framework as part of the Health Equity Action Plan to systematically address social determinants in a department-wide effort. The framework includes 6 strategies: develop and maintain a program inventory; issue publications to highlight local data and activities; build an enhanced network of expert partners; demonstrate programmatic progress; launch a web-based landing page for outreach and education purposes; and elevate key policy recommendations.

2. California Housing Partnership Corporation. (August 2015). Lack of Affordable Housing Driving More Los Angeles County Families into Poverty. Retrieved: <http://chpc.net/resources/lack-of-affordable-housing-driving-more-los-angeles-county-families-into-poverty>.

# DEPARTMENT OF PUBLIC HEALTH

## 2014-2015 ACCOMPLISHMENTS



CA state allocated a **\$15** million increase in resources to LAC for health facilities inspections with a new contract renegotiated by DPH



### STRENGTHENED HEALTH FACILITIES INSPECTION DIVISION INFRASTRUCTURE

In response to audit findings from the State of California that identified areas of poor performance by the Health Facilities Inspection Division (HFID), DPH diligently worked to improve program operations. DPH transferred HFID to Environmental Health Services, appointed a new HFID Director, and established an executive level management team to provide operational oversight. The DPH Director also testified at State Budget Subcommittee and oversight hearings to justify the County's need for additional funds for HFID contracted services and how insufficient funding led to an inability to meet the required regulatory functions. DPH was successful in negotiating a fair contact, and the new contact reduced the work load by 30% and allocated a \$15 million increase in resources for a total annual amount of \$41.7 million.

### OTHER DPH ACCOMPLISHMENTS IN FY 2014-2015

- The California Endowment awarded DPH a Health Equity Award for “Exemplary Large County Practice” and \$25,000 for the Parks After Dark program.
- DPH won a National Association of County award for their work with the Community Development Commission to implement a smoke-free multi-unit housing policy in order to prevent and reduce tobacco use.
- DPH partnered with 16 LA County and City libraries to expand flu vaccine sites and received a 2015 Achievement Award from the National Association of Counties for this new practice.
- DPH was awarded a Silver Award under the category of “Print/Graphic Special Project” from the National Public Health Information Coalition for *Breaking Up with Tobacco*, an initiative to reduce tobacco use among LGBT communities. This was the second distinction for the campaign following a “Gold Award of Excellence” from The Communicator Awards in May 2014.
- DPH was the recipient of the “Asthma Project Productivity Award” and received \$150,000 for addressing gaps in providing asthma care in the Antelope Valley, a partnership with the American Lung Association.
- DPH accepted several Productivity and Quality Awards, including the Bronze Eagle, Best Teamwork, Best Service Improvement, and Personal Best Awards.
- DPH led County efforts to join the Southern California Grantmakers, which allows County to connect with other funding entities to strengthen grant-making abilities.